DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850

CENTERS FOR MEDICARE AND MEDICAID SERVICES

DATE: July 1, 2025

TO: All Current and Prospective Medicare Advantage, Prescription Drug
              Plan, Section 1876 Cost, and PACE Organizations and Bid and Actuarial
              Certification Consultants

FROM: Vanessa S. Duran, Director
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              Center for Medicare

              Kathryn A. Coleman, Director
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              Center for Medicare

              Kerry Branick, Deputy Director
              Medicare-Medicaid Coordination Office

SUBJECT: Release of the Contract Year 2026 Crosswalk Verification Functionality
              in HPMS

CMS is pleased to announce the upcoming release of the Contract Year (CY) 2026
crosswalk verification functionality in the HPMS Bid Submission module. All
organizations/sponsors with renewal plans for CY 2026 must verify their HPMS crosswalk
data in the Bid Submission module for accuracy and completeness beginning **Wednesday,
July 2, 2025, 3:00 a.m. ET through Tuesday, July 8, 2025, 5:00 p.m. ET.**

It is mandatory for all organizations/sponsors to concur or non-concur with their crosswalk
data by the July 8, 2025 deadline in order for their contract to be approved by CMS. If the
crosswalk verification is not completed for a given contract, that contract cannot be approved.

Organizations may review their HPMS crosswalk data at the following path: HPMS Home
Page > Plan Bids > Bid Submission > CY 2026 > Upload. Once an organization reviews
their crosswalk data, they should concur by selecting "Yes" or non-concur by selecting "No"
and then click "Save" to submit and signal the verification is complete. Organizations that
non-concur with their crosswalk data must provide an explanation to support their non-
concurrence.

Organizations should pay special attention to whether CMS will manage the enrollee
movements for each crosswalk or if the organization will manage the enrollee movements

by submitting POVERs/MARx transactions. This information will be displayed for each row on the Crosswalk Verification page.

If issues are identified with your Medicare Advantage (MA) organization's crosswalk data, please submit your inquiry to: https://dmao.lmi.org. Select the Medicare Advantage Operations tab and submit questions under the "Medicare Advantage Issue" category.

If issues are identified with your Prescription Drug Plan (PDP) organization's crosswalk data, please submit your inquiry to the Part D Benefits mailbox at: PartDBenefits@cms.hhs.gov.

For D-SNP-specific crosswalk questions and D-SNP look-alike transitions, please contact the D-SNP operations mailbox at: MMCO_DSNPOperations@cms.hhs.gov.

For technical issues, please contact the HPMS Help Desk at: hpms@cms.hhs.gov or 1-800-220-2028.